



**GREEN BAY
POSTAL CUSTOMER COUNCIL**

October 16, 2015

Mr. James Morrison
P O Box 10801
Green Bay WI 54307-0801

Re: National PCC Day Presentation

Dear Jim,

On behalf of the Green Bay Area Postal Customer Council, we would like to thank you for speaking at our National PCC Day event on September 24, 2015. Your "Back to Basics" presentation was a great refresher and had all in attendance engaged through your use of humor and personal stories. The fact that you also solicited and incorporated experiences from the audience further demonstrated the connection you made with our Council members.

We also want to thank you for meeting with us to make sure your program was customized to our needs, as well as your flexibility in agreeing to change your designated time in order for our AV issues to be resolved. Also, arriving early to attend our entire program, despite being scheduled as our last speaker, certainly demonstrated your commitment to our program. Based on the feedback we received, our program was a great success, largely due to your presentation.

Sincerely;

Don Erdmann
Postal Co-Chair

Dean Main
Industry Co-Chair

Green Bay Postal Customer Council
PO Box 13131 / Green Bay WI 54307-3131